The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage,

www.communitycarehealth.org or by calling 1-559-724-4995. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-559-724-4995 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|---|
| What is the overall <u>deductible</u> ? | \$6,650 Individual / \$13,300 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive care</u> and the other services listed in the "What you will pay" column of the chart starting on page 2, indicates services covered before you meet your deductible. | |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for a specific service. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$6,650 Individual / \$13,300 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | <u>Copayment</u> for certain services, <u>premiums</u> , <u>balancing-billing</u> charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.communitycarehealth.org</u> or call 1-559-724-4995 for a list of <u>network providers</u> . | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |

| Importan | t Questions | Answers | Why This Matters: |
|-------------------------------|---------------------------------------|---------|--|
| Do you ne see a <u>spe</u> | eed a <u>referral</u> to ecialist? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | Primary care visit to treat an injury or illness | 0% coinsurance | Not covered | None |
| If you visit a health care provider's office or clinic | <u>Specialist</u> visit | 0% <u>coinsurance</u> | Not covered | Referral is required. This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services, but only if you have a <u>referral</u> before you see the <u>specialist</u> . Preauthorization may be required for some procedures and services provided by specialists, but is not required for the specialist visit itself. |
| | Preventive care/screening/ immunization | No Charge, <u>deductible</u> does not apply | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| lf | Diagnostic test (x-ray, blood work) | 0% coinsurance | Not covered | None |
| If you have a test | Imaging (CT/PET scans, MRIs) | 0% coinsurance | Not covered | None |
| If you need drugs to treat your illness or condition | Generic drugs | 0% <u>coinsurance</u> | Not covered | Up to a 30-day supply (retail <u>prescription</u>); 90-day supply (mail order <u>prescription</u>). Subject to <u>formulary</u> guidelines. |
| More information about prescription drug <u>coverage</u> is available at | Preferred brand drugs | 0% <u>coinsurance</u> | Not covered | Up to a 30-day supply (retail <u>prescription</u>); 90-day supply (mail order <u>prescription</u>). Subject to <u>formulary</u> guidelines. |

| | | What You | Will Pay | Limitations, Exceptions, & Other Important Information |
|--|---|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| www.communitycareheal th.org | Non-preferred brand drugs | 0% coinsurance | Not covered | Up to a 30-day supply (retail <u>prescription</u>); 90-day supply (mail order <u>prescription</u>). Subject to <u>formulary</u> guidelines. |
| | Specialty drugs | 0% coinsurance | Not covered | Up to a 30-day supply (retail <u>prescription</u>). Subject to <u>formulary</u> guidelines. |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | 0% coinsurance | Not covered | Preauthorization is required. |
| surgery | Physician/surgeon fees | 0% coinsurance | Not covered | None |
| | Emergency room care | 0% coinsurance | 0% <u>coinsurance</u> | None |
| If you need immediate medical attention | Emergency medical transportation | 0% coinsurance | 0% coinsurance | None |
| medical attention | Urgent care | 0% coinsurance | 0% coinsurance | Non- <u>Plan Providers</u> covered when temporarily outside the service area. |
| If you have a hospital | Facility fee (e.g., hospital room) | 0% coinsurance | Not covered | Preauthorization is required. |
| stay | Physician/surgeon fees | 0% coinsurance | Not covered | None |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | 0% <u>coinsurance</u> / individual visit; 0% <u>coinsurance</u> / individual visit for other outpatient services visit | Not covered | Mental / Behavioral Health/ Substance Abuse 0% coinsurance / group visit |
| | Inpatient services | 0% coinsurance | Not covered | None |
| If you are pregnant | Office visits | No Charge, <u>deductible</u> does not apply. | Not covered | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
| | Childbirth/delivery professional services | 0% coinsurance | Not covered | None |
| | Childbirth/delivery facility services | 0% coinsurance | Not covered | None |

| | | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|----------------------------|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | Home health care | 0% coinsurance | Not covered | Up to 2 hours / visit, up to 3 visits per day / up to 100 visits per benefit year. |
| lf you need help | Rehabilitation services | Outpatient: 0% coinsurance | Not covered | None |
| recovering or have other special health needs | Habilitation services | Outpatient: 0% coinsurance | Not covered | None |
| | Skilled nursing care | 0% coinsurance | Not covered | Up to 100 days / benefit period |
| | Durable medical equipment | 0% coinsurance | Not covered | Preauthorization is required. |
| | Hospice services | 0% <u>coinsurance</u> | Not covered | Preauthorization is required. |
| | Children's eye exam | No Charge, <u>deductible</u> does not apply | Not covered | Coverage limited to one exam/year. |
| If your child needs dental or eye care | Children's glasses | No Charge, <u>deductible</u> does not apply | Not covered | Limited to one pair of glasses / year from select frames and lenses. |
| | Children's dental check-up | No Charge, <u>deductible</u> does not apply | Not covered | Limited to two check-ups / year. |

Excluded Services & Other Covered Services:

| Services Your <u>Plan</u> Generally Does N | Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | |
|--|--|---|--|--|--|
| Cosmetic Surgery Chiropractic Care Dental Care (Adults) Hearing Aids | Long Term Care Non-emergency care when traveling outside the U.S. | Private Duty Nursing Routine eye care (Adult) Routine Foot Care Weight Loss Programs | | | |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) | | | | | |
| Abortion | Acupuncture (plan provider preferred) | Bariatric Surgery | | | |
| Infertility Treatment | | | | | |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

| Community Care Health Plan | 1-559-724-4995 or www.communitycarehealth.org |
|--|--|
| Department of Labor's Employee Benefits Security Administration | 1-866-444-EBSA (3273) or www.dol.gov/ebsa/healthreform |
| Department of Health & Human Services, Center for Consumer Information & Insurance | 1-877-267-2323 X61565 or <u>www.cciio.cms.gov</u> |
| oversight | |
| California Department of Insurance | 1-850-927-HELP (4357) or www.insurance.ca.gov |
| California Department of Managed Health Care | 1-888-466-2219 or www.healthhelp.ca.gov/ |

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-559-724-4995.

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-559-724-4995.

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-559-724-4995.

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-559-724-4995.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby | |
|--|---|
| (9 months of in-network pre-natal care and | e |
| hospital delivery) | |

| The plan's overall deductible | \$6,650 |
|--|---------|
| Specialist copayment | 0% |
| Hospital (facility) <u>coinsurance</u> | 0% |
| Other (blood work) <u>copayment</u> | 0% |

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$6,650 |
| <u>Copayments</u> | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$6,710 |

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| The plan's overall deductible | \$7,050 |
|-------------------------------------|---------|
| Specialist copayment | 0% |
| Hospital (facility) coinsurance | 0% |
| Other (blood work) <u>copayment</u> | 0% |

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| Deductibles | \$5,400 | |
| <u>Copayments</u> | \$0 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Joe would pay is | \$5,420 | |

Mia's Simple Fracture (in-network emergency room visit and follow up care)

| The plan's overall deductible | \$7,050 |
|---------------------------------|---------|
| Specialist copayment | 0% |
| Hospital (facility) coinsurance | 0% |
| Other (X-ray) copayment | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

In this example, Mia would pay:

| Cost Sharing | | |
|----------------------------|---------|--|
| Deductibles | \$2,800 | |
| Copayments | \$0 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$2,800 | |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.